



## **NOTICE OF PRIVACY PRACTICES**

# THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

# PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 04/14/2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### **Uses and Disclosures of Health Information**

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

Treatment: We may use or disclose your health information to a physician or other healthcare providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credential activities.

Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To your Family and Friends: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

Persons Involved In Care: We may use or disclose health information to notify, assist in the notification of (including identifying or location) a family member, you personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosers. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare, We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up medical supplies, x-rays, or other similar forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorize federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having custody of protected health information of inmate or patient under certain circumstances.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

#### **Patient Rights**

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$.10 for each page. \$0 per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restrictions: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternatives means or location, and provide satisfactory explanations of how payments will be handles under the alternative means or location you request.

Amendment: You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

#### **Ouestions and Complaints**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use of disclosure of your health information or to have us communicate with you by alternative means or alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint t the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S Department of Health and Human Services.

Contact Officer: Anne Langford, DC

Telephone: 651-699-8610



Anne Langford, DC, DICCP © Heather Karls, DC, CCSP © Jessica Eliason, DC

# I HAVE READ AND RECEIVED THE NOTICE OF PRIVACY PRACTICES INFORMATION

Patient Name:	
Patient Signature:	Date:
Parent/Guardian Signature:	Date:
Relationship to patient if unable to sign:	
Consent to Share Confident	ial Information (optional):
In adherence with HIPAA, Langford & Karls regarding appointment times, insurance/billing including your spouse, parent, or other family mer	information, health history, etc. with anyone
I,	provide consent for Langford & Karls with the following individuals. I understand that
1.	Relationship:
2	Relationship:
3	Relationship:
Patient Signature:	Date:
	Plance Turn Over

## **CONSENT TO TREAT A MINOR**

By any standard, a chiropractic adjustment is a conservative and very safe procedure. However, we would like to notify you that there is a very remote possibility for injury from a chiropractic treatment.

According to a study by the Rand Corporation, a serious adverse reaction from a neck adjustment occurs once in 1 million manipulations. In contrast, the journal of the American Medical Association found that more than 2 million Americans become seriously ill each year from reactions to currently prescribed medications. 106,000 of those people die from the side effects.

Being the parent or legal guardian of this child, I hereby authorize this office and its doctors t examine and administer care to my son/daughter named, as th	
examining doctor deems necessary.	
understand the remote possibility of an injury to my child from a chiropractic treatment and elect him/her to receive the recommended treatment.	d
Parent/Guardian Name:	
Parent/Guardian Signature:	_
Date:	



Anne Langford, DC, DICCP & Heather Karls, DC, CCSP Jessica Eliason, DC

## **PAYMENT POLICY**

If your insurance policy provides for chiropractic services, this is our payment policy.

<u>LIMITED ASSIGNEMENT</u>: We will submit a bill for services to your insurance company and wait for payment directly from them. This can take anywhere from 30 to 90 days. If you have a deductible, **you will be responsible** for any amount that you have not met to date. We will send you a statement which will include the portion that you owe. Balances are due within 30 days after receiving your statement. **Copays are due at time of service.** 

If you do not have chiropractic coverage or prefer not to go through your insurance plan, we also offer a same-day payment plan that is available to all of our patients which offers discounted rates for patients who pay out of pocket. Please note that the same-day payment plan must be chosen by the patient prior to billing insurance and that services not paid for on the same day of service will be charged at the full price.

Please note that your insurance coverage is a contract between you and your insurance company and that you are ultimately responsible for your bills at Langford & Karls Chiropractic. It is therefore important that **you** contact your insurance company to know your specific chiropractic benefits.

Any charges not paid, whether in full or partial, are considered delinquent. Payment plans are available. Delinquent charges may be assessed an interest rate of (10%) ten percent monthly. In the event that an account becomes delinquent in excess of three months, collective action will take place. A fee of \$20.00 will be charged for any returned checks.

#### **NO SHOW POLICY**

We expect a phone call if you are unable to keep your appointment. If we do not hear from you by the time of your appointment, you may be charged a fee of \$20.00 for the missed appointment.

Thank you for your consideration and understanding. We hope that this explanation will answer your questions and clarify our policy. Feel free to ask us any questions regarding the above payment policy.

I have read the above payment policy and	understand the terms of payment t	for this office.
Patient or Guardian Signature	Date	Please Turn Over

#### **Acknowledgement of Financial Responsibility**

#### Non-Covered Services Disclosure Form

As your Doctors of Chiropractic, we want to provide you with the best possible care. There are services that we feel are in your best interest for the treatment of your condition and maintenance of good health that may not be covered by your health insurance policy. You will be expected to pay for those services in full at the time of service. We want to assure you that we will only provide care that we feel is medically necessary.

#### Covered services traditionally include:

- Treatment that has the potential to significantly improve a clinical condition.
- Limited treatment of symptom flare-ups or exacerbations where a permanent condition exists.

#### Services not covered include:

- Some Diagnostic Services
- Some Therapeutic services
- Some Durable Medical Products (braces, ice packs, etc.)
- Maintenance Care also known as Elective Care

#### Future dates of service:

It is our policy that if a patient has not received care in **six months or longer** we are required to do a reexamination prior to treatment. This updated information gives us a better understanding of a patient's current condition so we can properly administer an updated treatment plan.

I acknowledge that I am signing this statement voluntarily and that it is not being signed after the services have already been provided. I understand that by signing this form, I will be fully responsible for the billed charge(s) related to the non-covered services.

#### Non-covered services may include but are not limited to:

- Acupuncture: \$45.00	- 1st Day examination: \$100.00
- Electrical Stimulation: \$25.00	- Re-examination: \$60.00
- Cold Laser Treatment: \$25.00	- Kinesiotape: \$35.00
- Ultrasound Therapy: \$25.00	- Non-Spinal Adjustment: \$25.00

Maintenance/Elective Care is never covered and may also be determined by your health insurance and not Langford & Karls Chiropractic Clinic.

Patient Signature:	Date:



Anne Langford, DC, DICCP @ Heather Karls, DC, CCSP @ Jessica Eliason, DC

## Authorization for Evaluation and/or Treatment of a Minor Patient Unaccompanied by Parent or Legal Guardian.

A parent or legal guardian must accompany any child younger than 18 years of age to consent for all treatment provided by Langford and Karls Chiropractic Clinic. Please complete this form if your child will be coming for a visit, treatment, or procedure without a parent or legal guardian present. This consent is valid for the specified time period with maximum of one year from date signed.

Phone:
<u>::</u>
tly to appointments and consent to all medica nd that I am still financially responsible for all
Date Signed:
dual:
t for treatment and to accompany my child to
test results and other information pertinent to / responsible for all medical expenses incurred
, 100po 1010 101 di 1110 di 11
Date Signed:
If I do not specify an expiration date this may be revoked by me at any time in writing



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	PATIENT INFORMATI	ON	
Last Name:	First Name:		MI:
Address:	City:	State:	Zip Code:
Cell Phone: Home	Phone:	Work/Other:	
E-mail Address:			
Social Security Number:			
Preferred Contact Method: ☐ Call ☐ Text ☐ E			
Occupation:			
How were you referred to Langford Chiropractic			
Please give us the name of the family member, fr			
Emergency Contact: Pho			
	INSURANCE INFORMA		
Policy Holder's Name:	Policy H	older's Birthdate:	
Policy Holder's Relationship to the Patient:			
What are your current complaints?			
When and how did your problem begin?			
Is your current injury/condition related to an auto	/work accident? Y N I	f yes, what is the date of	f the accident?
Please describe your current pain.		Pleas	se mark the location where
$\square$ Sharp $\square$ Dull Ache $\square$ Numb $\square$ Shooting	$\square$ Burning $\square$ Tingling	you ha	ave the pain or other symptoms.
Since your problem began, is the pain			$\bigcirc$
$\square$ Increasing $\square$ Decreasing $\square$ Not Changing	g	(	
How frequent is your pain?		//	
$\square$ Constantly $\square$ Frequently $\square$ Occasionally	☐ Intermittently	First .	n his said I has
What makes your problem better?			
What makes your problem worse?			
Please list any other health care providers consult	ted for this condition:		
Date of last physical examination:		Rate	the severity of your pain
		None 1 2 3	4 5 6 7 8 9 10 Unbearable
Women: Are you or is there a possibility that you	may be pregnant? Yes	No If yes, what	is the due date?

## **PATIENT HISTORY**

 ${\it Please mark the conditions which apply to you.}$ 

	Respiratory Past Current Shortness of Breath Asthma Pneumonia Emphysema	Eyes, Ears, Nose, Throat Past Current Allergies Throat Problems Ear Problems Nose Problems Eye Problems	Neurological         Past Current       Ringing in Ears         Headaches       Headaches         Aigraines       Arthritis         Leg/Foot Numbness       Seizures
Gastro-Intestinal Past Current Diarrhea Crohn's Disease Digestive Problems Acid Reflux Constipation Gallbladder Problems Liver Problems	Genito-Urinary Past Current Urinary Problems Kidney Problems Kidney Stones Bed Wetting Prostate Problems	Musculoskeletal  Past Current Muscle Aches Difficulty Walking Joint Stiffness Muscle Weakness Osteoporosis Joint Replacement	Endocrine  Past Current  Hot Flashes Hair Loss Type I Diabetes Type II Diabetes Menstrual Problems Hypothyroidism Hyperthyroidism
Cardiovascular Past Current Easy BruisingPoor CirculationHigh/Low BPHeart DiseaseHeart AttackHigh CholesterolStrokePacemakerBlood Clots	taking as well as the associated dos  Drug Use: No Yes	age and frequency:  None	-
Allergies (medication or environmen  Past surgeries, hospitalizations and/o  Please list all known relatives with the  Cancer (include type):	r injuries, including associated dates:  te following conditions, including wh	ether they are on your <b>paternal</b> or <b>n</b>	naternal side:
Diabetes (include type):			
Heart Disease:			
Arthritis:			
Stroke: Patient Signature:		Date:	

# **Back Index**

(5) I cannot walk at all without increasing pain.



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Patient Name:	Date:
Please answer the following questions regarding y	vour back:
Pain Intensity	Personal Care
The pain comes and goes and is very mild.	I do not have to change my way of washing or dressing in order to avoid pain.
① The pain is mild and does not vary much.	Ido not normally change my way of washing or dressing even though it causes some pair
② The pain comes and goes and is moderate.	Washing and dressing increases the pain but I manage not to change my way of doing it
The pain is moderate and does not vary much.	Washing and dressing increases the pain and I find it necessary to change my way of doin
The pain comes and goes and is very severe.	Because of the pain I am unable to do some washing and dressing without help.
The pain is very severe and does not vary much.	Because of the pain I am unable to do any washing and dressing without help.
Sleeping	Lifting
I get no pain in bed.	I can lift heavy weights without extra pain.
① I get pain in bed but it does not prevent me from sleeping well.	① I can lift heavy weights but it causes extra pain.
② Because of pain my normal sleep is reduced by less than 25%.	② Pain prevents me from lifting heavy weights off the floor.
<ul> <li>Because of pain my normal sleep is reduced by less than 50%.</li> <li>Because of pain my normal sleep is reduced by less than 75%.</li> </ul>	Pain prevents me from lifting heavy weights off the floor, but I can manage if they are conveniently positioned (e.g., on a table).
Pain prevents me from sleeping at all.	Pain prevents me from lifting heavy weights off the floor, but I can manage light to medium weights if they are conveniently positioned.
	⑤ I can only lift very light weights.
Sitting	Traveling
I can sit in any chair as long as I like.	I get no pain while traveling.
① I can only sit in my favorite chair as long as I like.	① I get some pain while traveling but none of my usual forms of travel make it worse.
② Pain prevents me from sitting more than 1 hour.	② I get extra pain while traveling but it does not cause me to seek alternate forms of travel.
3 Pain prevents me from sitting more than 1/2 hour.	3 I get extra pain while traveling which causes me to seek alternate forms of travel.
Pain prevents me from sitting more than 10 minutes.	Pain restricts all forms of travel except that done while lying down.
(5) I avoid sitting because it increases pain immediately.	⑤ Pain restricts all forms of travel.
Standing	Social Life
① I can stand as long as I want without pain.	My social life is normal and gives me no extra pain.
① I have some pain while standing but it does not increase with time.	My social life is normal but increases the degree of pain.
<ul> <li>I cannot stand for longer than 1 hour without increasing pain.</li> <li>I cannot stand for longer than 1/2 hour without increasing pain.</li> </ul>	Pain has no significant effect on my social life apart from limiting my more energetic interests (e.g., dancing, etc).
(4) I cannot stand for longer than 10 minutes without increasing pain.	③ Pain has restricted my social life and I do not go out very often.
⑤ I avoid standing because it increases pain immediately.	Pain has restricted my social life to my home.
	S I have hardly any social life because of the pain.
Walking	Changing degree of pain
I have no pain while walking.	My pain is rapidly getting better.
1 have some pain while walking but it doesn't increase with distance.	My pain fluctuates but overall is definitely getting better.
2 I cannot walk more than 1 mile without increasing pain.	2 My pain seems to be getting better but improvement is slow. Total:
③ I cannot walk more than 1/2 mile without increasing pain.	My pain is neither getting better or worse.
I cannot walk more than 1/4 mile without increasing pain.	My pain is gradually worsening.

My pain is rapidly worsening.

# **Neck Index**

(5) I cannot do any work at all.



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Patient Name: Date:		
Please answer the following questions regarding	your neck:	
Pain Intensity	Personal Care	
① I have no pain at the moment.	I can look after myself normally without causing extra pain.	
① The pain is very mild at the moment.	① I can look after myself normally but it causes extra pain.	
② The pain comes and goes and is moderate.	② It is painful to look after myself and I am slow and careful.	
③ The pain is fairly severe at the moment.	3 I need some help but I manage most of my personal care.	
The pain is very severe at the moment.	I need help every day in most aspects of self-care.	
The pain is the worst imaginable at the moment.	⑤ I do not get dressed, I wash with difficulty and stay in bed.	
Sleeping	Lifting	
① I have no trouble sleeping.	① I can lift heavy weights without extra pain.	
① My sleep is slightly disturbed (less than 1 hour sleepless).	① I can lift heavy weights but it causes extra pain.	
<ul><li>② My sleep is mildly disturbed (1-2 hours sleepless).</li><li>③ My sleep is moderately disturbed (2-3 hours sleepless).</li></ul>	Pain prevents me from lifting heavy weights off the floor, but I can manage if they are conveniently positioned (e.g., on a table).	
<ul> <li>My sleep is greatly disturbed (3-5 hours sleepless).</li> <li>My sleep is completely disturbed (5-7 hours sleepless).</li> </ul>	② Pain prevents me from lifting heavy weights off the floor, but I can manage light to medium weights if they are conveniently positioned.	
	A I can only lift very light weights.	
	⑤ I cannot lift or carry anything at all.	
Reading	Driving	
① I can read as much as I want with no neck pain.	I can drive my car without any neck pain.	
① I can read as much as I want with slight neck pain.	① I can drive my car as long as I want with slight neck pain.	
② I can read as much as I want with moderate neck pain.	② I can drive my car as long as I want with moderate neck pain.	
③ I cannot read as much as I want because of moderate neck pain.	3 I cannot drive my car as long as I want because of moderate neck pain.	
I can hardly read at all because of severe neck pain.	I can hardly drive at all because of severe neck pain.	
⑤ I cannot read at all because of neck pain.	⑤ I cannot drive my car at all because of neck pain.	
Concentration	Recreation	
I can concentrate fully when I want with no difficulty.	I am able to engage in all my recreation activities without neck pain.	
① I can concentrate fully when I want with slight difficulty.	① I am able to engage in all my usual recreation activities with some nec	•
② I have a fair degree of difficulty concentrating when I want.	② I am able to engage in most but not all my usual recreation activities because	e of neck pain.
3 I have a lot of difficulty concentrating when I want.	3 I am only able to engage in a few of my usual recreation activities because	ofneckpain.
I have a great deal of difficulty concentrating when I want.	I can hardly do any recreation activities because of neck pain.	
⑤ I cannot concentrate at all.	⑤ I cannot do any recreation activities at all.	
Work	Headaches	
I can do as much work as I want.	I have no headaches at all.	
① I can only do my usual work but no more.	① I have slight headaches which come infrequently.	
② Ican only do most of my usual work but no more.	② I have moderate headaches which come infrequently.	
③ I cannot do my usual work.	③ I have moderate headaches which come frequently.	Total:
④ I can hardly do any work at all.	I have severe headaches which come frequently.	

4 I have severe headaches which come frequently.

(5) I have headaches almost all the time.